



DATE:	January 2022	COMPANY:	Johnson Heating and Air
COPY BY:	LW	TITLE:	Johnson Heating and Air OHM (On Hold Message)
PROOFED BY:	ME	READ STYLE:	Friendly, Family oriented, Community Driven

PROMPT / NOTES:	COPY:
Prompt 1 Phone System	Johnson Heating and Air Conditioning is a trusted HVAC company specializing in installation, repair, and maintenance needs. Our technicians provide the expert services you not only need, but have come to expect. We're the best of the best, and always provide credible service you can depend on. Learn more about how we can help you at Johnson H V A C.com. We'll be on the line shortly.
Prompt 2	With more than 50 years of combined experience, our family-owned and operated company has a award winning reputation within our community. We pride ourselves on being highly focused on the customer and upfront about all our costs. With more than 500 five-star reviews on Google and an A-plus Better Business Bureau rating, you can trust our certified experts with your HVAC system. Let us know how we can help when we take your call.
Prompt 3	No one wants to be without heat in the winter months. Don't wait until it's too late. With over two decades of experience serving homeowners just like you, trust our highly skilled technicians to provide efficient, accurate and professional service. Make sure your home is comfortable all year long with Johnson Heating and Air.
Prompt 4	Your HVAC system is a high-demand and high-maintenance set of appliances. It's something that requires regular maintenance in order to efficiently and effectively operate. To avoid your system failing or crashing, rely on Johnson Heating and Air for your repairs and preventative maintenance. Don't throw money down the drain.

	Count on Johnson to provide excellent service for reasonable prices.
Prompt 5	Connect with us on social media and stay in the know on where to find us out in the community, when we're running specials, <i>and</i> helpful maintenance tips. You can find us on Facebook, Yelp, Angi, and YouTube. We appreciate you holding, and will be with you in just a minute.
Prompt 6	Thanks for calling Johnson Heating and Air Conditioning. Our office hours are Monday through Friday, 7am to 9pm, and 8am to 8pm on weekends. We also offer 24-7 after-hours service for emergencies. If you need to see us in person, stop by at 2200 Smith Road, Suite 100 in Gratesville. We'll be glad to see you.